



**“When Quality Matters”
Pool Opening Newsletter**

February 23rd, 2023

Dear Pool Owner,

Can you believe that pool season is already just around the corner? We hope 2023 is off to a good start and as always, we want to take this opportunity to say THANK YOU! Thank you for trusting us with your pool and spa needs. We are incredibly grateful for your business. Cheers to another fabulous season! Let's start off with some exciting news!

*****NEW THIS YEAR*****

CHEMICAL DELIVERY SERVICE

LC Valley and Walla Walla customers only.

When you order a minimum of \$50.00 in chemicals and pool supplies, we will deliver for FREE! What can you order? Pool and spa chemicals, nets, vacuum hoses, Prowlers, test strips, filters, you name it! *Some restrictions will apply.

Email your order to andrea@bandbpools.net

WALLA WALLA CUSTOMERS

WE ARE OFFICIALLY STARTING ANOTHER CHEMICAL CHECK ROUTE!

After years of being asked, we listened and have finally made it happen. We are adding another weekly chem check route and can't wait to meet some new faces. Let your friends and family know!

Pool Opening Guidelines and Reminders

1. **Please have all water pumped off your pool cover.** Let us know if you would like us to clean and/or service your automatic cover or if we need to remove a safety cover/tarp and tubes.
2. Make sure power is on to the service panel at pool equipment location.
3. **You are responsible for filling your pool with water 3/4 of the way up the skimmer prior to opening. This allows for proper circulation.**

4. We will add shock and algaecide during the opening, if needed.
5. **We do not balance chemicals or vacuum during our first visit. If you would like us to do either of these, please let us know at time of scheduling, and we will come back to do so in the next day or two.**
6. Please make sure gates, garages, pool rooms, etc are unlocked (or that we have the codes/keys) for easy access of our technicians.

Helpful Hint: If you're not ready to open quite yet...

Until your pool is open, make sure you are testing your water's chlorine levels every week. You can add liquid chlorine to your pool even when it is winterized.

Need help maintaining your pool or spa?

Ask us about our maintenance programs! Depending on your location, we offer weekly, biweekly, or monthly chemical checks.

Paperless Invoices and Online Payments

We are hoping to email the majority of invoices this year and allow most of these invoices to be paid online via a credit or debit card. Please confirm you have a correct email address on file when scheduling your opening.

To schedule your pool opening:

- Please call our office at (208) 743-0116
- **Email us at andrea@bandbpools.net. Please be specific in your email. Let us know if you want just a standard pool opening or if you would like extra services, such as taking off a cover, cleaning and/or servicing an auto cover, cleaning filters, vacuuming and/or chemicals, etc. Services not included in your email, will not be scheduled.**
- Stop in to our store at 1120 Bryden Ave. in Lewiston.

OUT OF TOWN OPENINGS

Carpool dates (free travel) are as follows:

Pullman/Colfax – Monday, May 1st

Moscow/Garfield/Palouse – Tuesday, May 2nd

Walla Walla/Milton-Freewater/College Place – Please contact the office for a carpool date. In order to receive free travel, we will schedule customers who live near each other on the same day. If a specific date or time is required, travel may be additional.

Pendleton/Adams/Hermiston- Wednesday, April 26th

Orofino/Kamiah/Grangeville- Wednesday, May 10th

Please help us by going to Google and Facebook and leaving a review!

**DON'T FORGET TO FOLLOW US ON FACEBOOK AND INSTAGRAM FOR DEALS, NEWS, AND
UPDATES!**

Thank you for your business!

B&B Pools, LLC
1120 Bryden Ave.
Lewiston, ID 83501
(208)743-0116

Summer Store Hours

(Starting April 1st)

Mon-Fri 9-5:30

Sat 10-3